

TA CALL CENTER

Effective today, TA Accounting has implemented a new TA Customer Service Call Center, telephone number is (850) 452-1001 Option 2. Please pass this information to all applicable parties and customers.

- Hours of operation are 0700-1600 central standard time, Monday to Friday, except holidays.

- If a customer calls after normal working hours or holidays, he/she will be provided the below email addresses and fax telephone numbers:

Email Script:

You may email or fax the TA Customer Service Center at

sfly_ta.marine@navy.mil

Or by fax: (850) 452-1149 or 1032 or 1079. DSN prefix 922-

Due to the implementation of the new TA Call Center, the below old (850) 452-1001 Option 3 phone extensions have transitioned into the TA Call Center and are no longer in service:

x1820 Clifford Vincent
x1771 Kathryn Smith
x1417 Kathy Wright
x1841 Ruth Kemp
x1823 Todd Pierce
x1824 Vonselle Thomas
x1825 Rebecca Williamson

You can reach these individuals by calling the new TA Call Center telephone number at (850) 452-1001 Option 2. We thank you in advance for your patience and understanding as we strive to better serve our VoEd customers.

This message is being sent by the Project Manager on behalf of TA Accounting. All other TA Accounting Techs telephone extensions remain the same and can be reached by dialing (850) 452-1001 Option 3 for a "dial by xtsn or dial by name phone directory."